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PRECAUTIONS

PRECAUTIONS PFP:00001

Service Notice

When removing or installing various parts, place a cloth or padding onto the vehicle body to prevent scratches.

- Handle trim, molding, instruments, grille, etc. carefully during removing or installing. Be careful not to oil or damage them.
- Apply sealing compound where necessary when installing parts.
- When applying sealing compound, be careful that the sealing compound does not protrude from parts.
- When replacing any metal parts (for example body outer panel, members, etc.), be sure to take rust prevention measures.

Precautions for Supplemental Restraint System (SRS) "AIR BAG" and "SEAT **BELT PRE-TENSIONER"**

The Supplemental Restraint System such as "AIR BAG" and "SEAT BELT PRE-TENSIONER", used along with a front seat belt, helps to reduce the risk or severity of injury to the driver and front passenger for certain types of collision. This system includes seat belt switch inputs and dual stage front air bag modules. The SRS system uses the seat belt switches to determine the front air bag deployment, and may only deploy one front air bag, depending on the severity of a collision and whether the front occupants are belted or unbelted. Information necessary to service the system safely is included in the SRS and SB section of this Service Manual.

WARNING:

- To avoid rendering the SRS inoperative, which could increase the risk of personal injury or death in the event of a collision which would result in air bag inflation, all maintenance must be performed by an authorized NISSAN/INFINITI dealer.
- Improper maintenance, including incorrect removal and installation of the SRS, can lead to personal injury caused by unintentional activation of the system. For removal of Spiral Cable and Air Bag Module, see the SRS section.
- Do not use electrical test equipment on any circuit related to the SRS unless instructed to in this Service Manual. SRS wiring harnesses can be identified by yellow and/or orange harnesses or harness connectors.

Precautions for Battery Service

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Before disconnecting the battery, lower both the driver and passenger windows. This will prevent any interference between the window edge and the vehicle when the door is opened/closed. During normal operation, the window slightly raises and lowers automatically to prevent any window to vehicle interference. The automatic window function will not work with the battery disconnected.

Precautions for work

- When removing or disassembling each component, be careful not to damage or deform it. If a component may be subject to interference, be sure to protect it with a shop cloth.
- When removing (disengaging) components with a screwdriver or similar tool, be sure to wrap the component with a shop cloth or vinyl tape to protect it.
- Protect the removed parts with a shop cloth and keep them.
- Replace a deformed or damaged clip.
- If a part is specified as a non-reusable part, always replace it with new one.
- Be sure to tighten bolts and nuts securely to the specified torque.
- After re-installation is completed, be sure to check that each part works normally.
- Follow the steps below to clean components.
- Water soluble foul: Dip a soft cloth into lukewarm water, and wring the water out of the cloth to wipe the fouled area.
 - Then rub with a soft and dry cloth.
- Oily foul: Dip a soft cloth into lukewarm water with mild detergent (concentration: within 2 to 3%), and wipe the fouled area.
 - Then dip a cloth into fresh water, and wring the water out of the cloth to wipe the detergent off. Then rub with a soft and dry cloth.

PRECAUTIONS

- Do not use organic solvent such as thinner, benzene, alcohol, and gasoline.
- For genuine leather seats, use a genuine leather seat cleaner.

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PREPARATION

PREPARATION PFP:00002

Special Service Tools

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The actual shapes of Kent-Moore tools may differ from those of special service tools illustrated here.

Tool number (Kent-Moore No.) Tool name		Description
(J-39570) Chassis ear	SIIA0993E	Locating the noise
(J-43980) NISSAN Squeak and Rattle Kit	SIIA0994E	Repairing the cause of noise

Commercial Service Tools

AIS00015

Tool name		Description
Engine ear	SIIA0995E	Locating the noise
Power tool	PBIC0191E	

Customer Interview

Duplicate the Noise and Test Drive.

Check Related Service Bulletins.

Locate the Noise and Identify the Root Cause.

Repair the Cause.

Confirm Repair.

Inspection End

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SQUEAK AND RATTLE TROUBLE DIAGNOSES

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CUSTOMER INTERVIEW

Revision; 2004 April

Work Flow

Interview the customer if possible, to determine the conditions that exist when the noise occurs. Use the Diagnostic Worksheet during the interview to document the facts and conditions when the noise occurs and any customer's comments; refer to SE-9, "Diagnostic Worksheet". This information is necessary to duplicate the conditions that exist when the noise occurs.

- The customer may not be able to provide a detailed description or the location of the noise. Attempt to obtain all the facts and conditions that exist when the noise occurs (or does not occur).
- If there is more than one noise in the vehicle, be sure to diagnose and repair the noise that the customer is concerned about. This can be accomplished by test driving the vehicle with the customer.
- After identifying the type of noise, isolate the noise in terms of its characteristics. The noise characteristics are provided so the customer, service adviser and technician are all speaking the same language when defining the noise.
- Squeak —(Like tennis shoes on a clean floor) Squeak characteristics include the light contact/fast movement/brought on by road conditions/hard surfaces=higher pitch noise/softer surfaces=lower pitch noises/edge to surface=chirping
- Creak—(Like walking on an old wooden floor) Creak characteristics include firm contact/slow movement/twisting with a rotational movement/pitch dependent on materials/often brought on by activity.
- Rattle—(Like shaking a baby rattle) Rattle characteristics include the fast repeated contact/vibration or similar movement/loose parts/missing clip or fastener/incorrect clearance.
- Knock —(Like a knock on a door) Knock characteristics include hollow sounding/sometimes repeating/often brought on by driver action.
- Tick—(Like a clock second hand) Tick characteristics include gentle contacting of light materials/loose components/can be caused by driver action or road conditions.
- Thump—(Heavy, muffled knock noise) Thump characteristics include softer knock/dead sound often drought on by activity.
- Buzz—(Like a bumble bee) Buzz characteristics include high frequency rattle/firm contact.
- Often the degree of acceptable noise level will vary depending upon the person. A noise that you may judge as acceptable may be very irritating to the customer.
- Weather conditions, especially humidity and temperature, may have a great effect on noise level.

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DUPLICATE THE NOISE AND TEST DRIVE

If possible, drive the vehicle with the customer until the noise is duplicated. Note any additional information on the Diagnostic Worksheet regarding the conditions or location of the noise. This information can be used to duplicate the same conditions when you confirm the repair.

If the noise can be duplicated easily during the test drive, to help identify the source of the noise, try to duplicate the noise with the vehicle stopped by doing one or all of the following:

- 1) Close a door.
- 2) Tap or push/pull around the area where the noise appears to be coming from.
- 3) Rev the engine.
- 4) Use a floor jack to recreate vehicle "twist".
- 5) At idle, apply engine load (electrical load, half-clutch on M/T model, drive position on A/T model).
- 6) Raise the vehicle on a hoist and hit a tire with a rubber hammer.
- Drive the vehicle and attempt to duplicate the conditions the customer states exist when the noise occurs.
- If it is difficult to duplicate the noise, drive the vehicle slowly on an undulating or rough road to stress the vehicle body.

CHECK RELATED SERVICE BULLETINS

After verifying the customer concern or symptom, check ASIST for Technical Service Bulletins (TSBs) related to that concern or symptom.

If a TSB relates to the symptom, follow the procedure to repair the noise.

LOCATE THE NOISE AND IDENTIFY THE ROOT CAUSE

- 1. Narrow down the noise to a general area. To help pinpoint the source of the noise, use a listening tool (Chassis Ear: J-39570, Engine Ear and mechanics stethoscope).
- 2. Narrow down the noise to a more specific area and identify the cause of the noise by:
- removing the components in the area that you suspect the noise is coming from.
 Do not use too much force when removing clips and fasteners, otherwise clips and fastener can be broken or lost during the repair, resulting in the creation of new noise.
- tapping or pushing/pulling the component that you suspect is causing the noise.
 Do not tap or push/pull the component with excessive force, otherwise the noise will be eliminated only temporarily.
- feeling for a vibration with your hand by touching the component(s) that you suspect is (are) causing the noise.
- placing a piece of paper between components that you suspect are causing the noise.
- looking for loose components and contact marks.
 Refer to <u>SE-7</u>, "<u>Generic Squeak and Rattle Troubleshooting</u>".

REPAIR THE CAUSE

- If the cause is a loose component, tighten the component securely.
- If the cause is insufficient clearance between components:
- separate components by repositioning or loosening and retightening the component, if possible.
- insulate components with a suitable insulator such as urethane pads, foam blocks, felt cloth tape or urethane tape. A Nissan Squeak and Rattle Kit (J-43980) is available through your authorized Nissan Parts Department.

CAUTION:

Do not use excessive force as many components are constructed of plastic and may be damaged.

Always check with the Parts Department for the latest parts information.

The following materials are contained in the Nissan Squeak and Rattle Kit (J-43980). Each item can be ordered separately as needed.

URETHANE PADS [1.5 mm (0.059 in) thick]

Insulates connectors, harness, etc.

76268-9E005: 100×135 mm (3.94 \times 5.31 in)/76884-71L01: 60×85 mm (2.36 \times 3.35 in)/76884-71L02: 15 \times 25 mm (0.59 \times 0.98 in)

INSULATOR (Foam blocks)

Insulates components from contact. Can be used to fill space behind a panel.

73982-9E000: 45 mm (1.77 in) thick, 50×50 mm (1.97 \times 1.97 in)/73982-50Y00: 10 mm (0.39 in) think, 50×50 mm (1.97 \times 1.97 in)

INSULATOR (Light foam block)

80845-71L00: 30 mm (1.18 in) thick, 30×50 mm (1.18 \times 1.97 in)

FELT CLOTHTAPE

Used to insulate where movement does not occur. Ideal for instrument panel applications.

 $68370-4B000: 15 \times 25 \text{ mm} (0.59 \times 0.98 \text{ in}) \text{ pad/}68239-13E00: 5 \text{ mm} (0.20 \text{ in}) \text{ wide tape roll}$

The following materials, not found in the kit, can also be used to repair squeaks and rattles.

UHMW (TEFLON) TAPE

Insulates where slight movement is present. Ideal for instrument panel applications.

SILICONE GREASE

Used in of UHMW tape that will be visible or not fit.

Note: Will only last a few months.

SILICONE SPRAY

Use when grease cannot be applied.

DUCT TAPE

Use to eliminate movement.

CONFIRM THE REPAIR

Confirm that the cause of a noise is repaired by test driving the vehicle. Operate the vehicle under the same conditions as when the noise originally occurred. Refer to the notes on the Diagnostic Worksheet.

Generic Squeak and Rattle Troubleshooting

AIS00017

Refer to Table of Contents for specific component removal and installation information.

INSTRUMENT PANEL

Most incidents are caused by contact and movement between:

- 1. Cluster lid A and instrument panel
- 2. Acrylic lens and combination meter housing
- 3. Instrument panel to front pillar garnish
- 4. Instrument panel to windshield
- 5. Instrument panel mounting pins
- 6. Wiring harnesses behind the combination meter
- 7. A/C defroster duct and duct joint

These incidents can usually be located by tapping or moving the components to duplicate the noise or by pressing on the components while driving to stop the noise. Most of these incidents can be repaired by applying felt cloth tape or silicon spray (in hard to reach areas). Urethane pads can be used to insulate wiring harness.

CAUTION:

Do not use silicone spray to isolate a squeak or rattle. If you saturate the area with silicone, you will not be able to recheck the repair.

CENTER CONSOLE

Components to pay attention to include:

- Shifter assembly cover to finisher
- A/C control unit and cluster lid C
- Wiring harnesses behind audio and A/C control unit

The instrument panel repair and isolation procedures also apply to the center console.

DOORS

Pay attention to the:

Revision; 2004 April

- 1. Finisher and inner panel making a slapping noise
- 2. Inside handle escutcheon to door finisher
- Wiring harnesses tapping
- Door striker out of alignment causing a popping noise on starts and stops

Tapping or moving the components or pressing on them while driving to duplicate the conditions can isolate many of these incidents. You can usually insulate the areas with felt cloth tape or insulator foam blocks from the Nissan Squeak and Rattle Kit (J-43980) to repair the noise.

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TRUNK

Trunk noises are often caused by a loose jack or loose items put into the trunk by the owner. In addition look for:

- Trunk lid dumpers out of adjustment
- 2. Trunk lid striker out of adjustment
- 3. Trunk lid torsion bars knocking together
- 4. A loose license plate or bracket

Most of these incidents can be repaired by adjusting, securing or insulating the item(s) or component(s) causing the noise.

SUNROOF/HEADLINER

Noises in the sunroof/headliner area can often be traced to one of the following:

- 1. Sunroof lid, rail, linkage or seals making a rattle or light knocking noise
- Sunvisor shaft shaking in the holder
- 3. Front or rear windshield touching headliner and squeaking

Again, pressing on the components to stop the noise while duplicating the conditions can isolate most of these incidents. Repairs usually consist of insulating with felt cloth tape.

SEATS

When isolating seat noise it's important to note the position the seat is in and the load placed on the seat when the noise is present. These conditions should be duplicated when verifying and isolating the cause of the noise.

Cause of seat noise include:

- 1. Headrest rods and holder
- 2. A squeak between the seat pad cushion and frame
- 3. Seatback lock and bracket

These noises can be isolated by moving or pressing on the suspected components while duplicating the conditions under which the noise occurs. Most of these incidents can be repaired by repositioning the component or applying urethane tape to the contact area.

UNDERHOOD

Some interior noise may be caused by components under the hood or on the engine wall. The noise is then transmitted into the passenger compartment.

Causes of transmitted underhood noise include:

- Any component mounted to the engine wall
- 2. Components that pass through the engine wall
- Engine wall mounts and connectors
- 4. Loose radiator mounting pins
- Hood bumpers out of adjustment
- Hood striker out of adjustment

These noise can be difficult to isolate since they cannot be reached from the interior of the vehicle. The best method is to secure, move or insulate one component at a time and test drive the vehicle. Also, engine RPM or load can be changed to isolate the noise. Repairs can usually be made by moving, adjusting securing, or insulating the component causing the noise.

Diagnostic Worksheet

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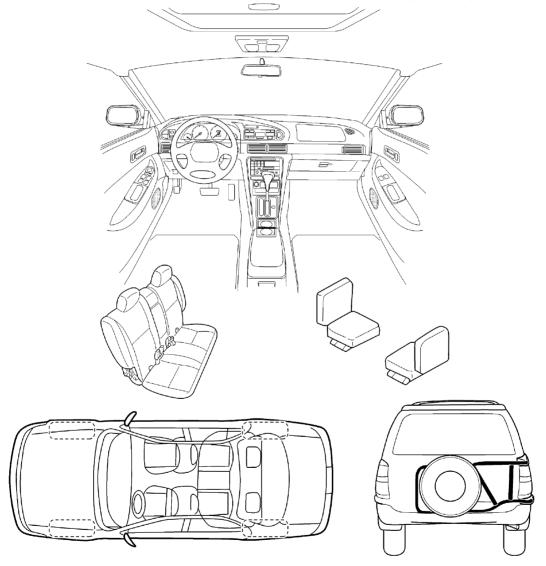
SQUEAK & RATTLE DIAGNOSTIC WORKSHEET

Dear Nissan Customer:

We are concerned about your satisfaction with your Nissan vehicle. Repairing a squeak or rattle sometimes can be very difficult. To help us fix your Nissan right the first time, please take a moment to note the area of the vehicle where the squeak or rattle occurs and under what conditions. You may be asked to take a test drive with a service advisor or technician to ensure we confirm the noise you are hearing.

. WHERE DOES THE NOISE COME FROM? (circle the area of the vehicle)

The illustrations are for reference only, and may not reflect the actual configuration of your vehicle.

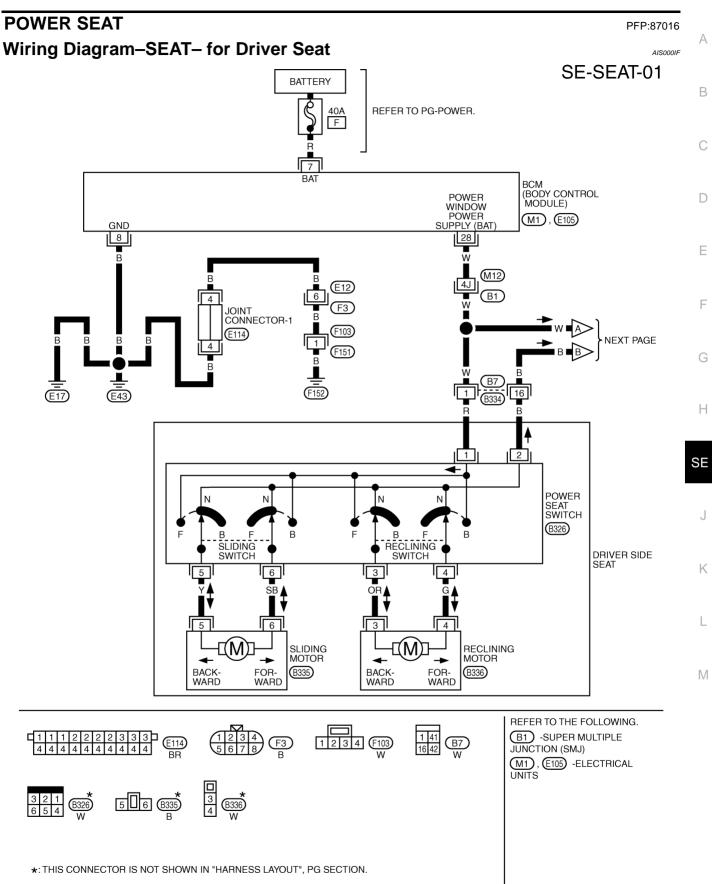


Continue to the back of the worksheet and briefly describe the location of the noise or rattle. In addition, please indicate the conditions which are present when the noise occurs.

PIIB0723E

SQUEAK & RATTLE DIAGNOSTIC WORKSHEET- page 2 Briefly describe the location where the noise occurs: II. WHEN DOES IT OCCUR? (check the boxes that apply) □ anvtime after sitting out in the sun ☐ 1st time in the morning ☐ when it is raining or wet ☐ only when it is cold outside ☐ dry or dusty conditions ☐ only when it is hot outside □ other: III. WHEN DRIVING: IV. WHAT TYPE OF NOISE? ☐ through driveways ☐ squeak (like tennis shoes on a clean floor) □ over rough roads ☐ creak (like walking on an old wooden floor) □ over speed bumps ☐ rattle (like shaking a baby rattle) ☐ only at about ____ mph ☐ knock (like a knock on a door) ☐ tick (like a clock second hand) ☐ on acceleration coming to a stop ☐ thump (heavy, muffled knock noise) □ buzz (like a bumble bee) ☐ on turns : left, right or either (circle) ☐ with passengers or cargo other: ☐ after driving miles or minutes TO BE COMPLETED BY DEALERSHIP PERSONNEL **Test Drive Notes:** Initials of person YES NO performing Vehicle test driven with customer - Noise verified on test drive - Noise source located and repaired - Follow up test drive performed to confirm repair VIN: ____ Customer Name: ____ W.O. #: _____ Date: ____ SBT844

This form must be attached to Work Order

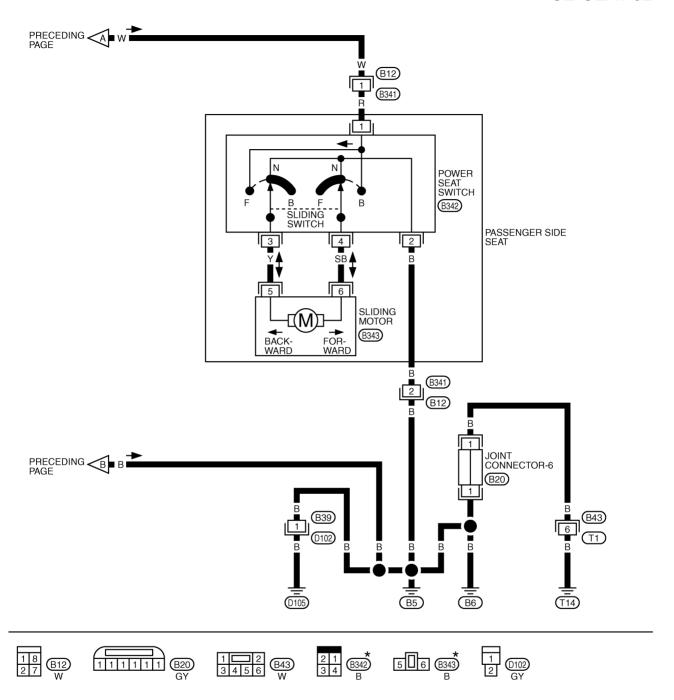


TIWT0288E

Wiring Diagram-SEAT- for Passenger Seat

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SE-SEAT-02



*: THIS CONNECTOR IS NOT SHOWN IN "HARNESS LAYOUT", PG SECTION.

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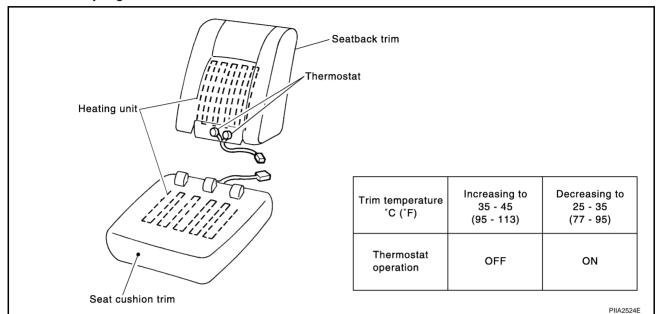
HEATED SEAT

HEATED SEAT PFP:87335

Description

When handling seat, be extremely careful not to scratch heating unit.

- To replace heating unit, seat trim and pad should be separated.
- Do not use any organic solvent, such as thinner, benzene, alcohol, etc. to clean trims.



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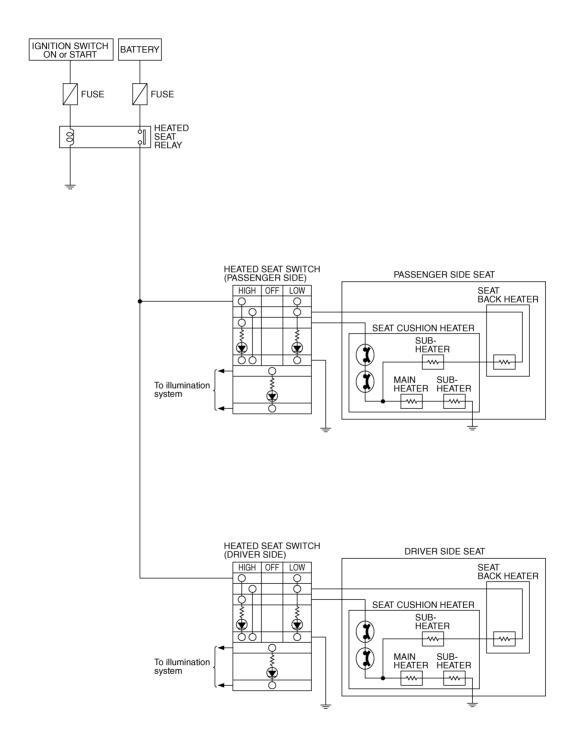
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Schematic



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HEATED SEAT

Wiring Diagram – HSEAT –

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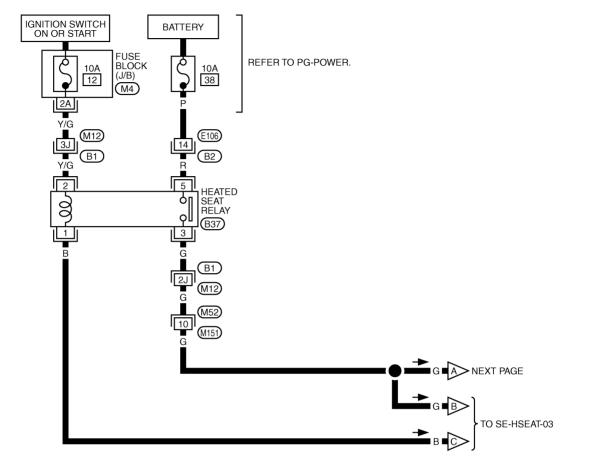
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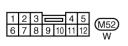
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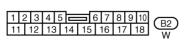
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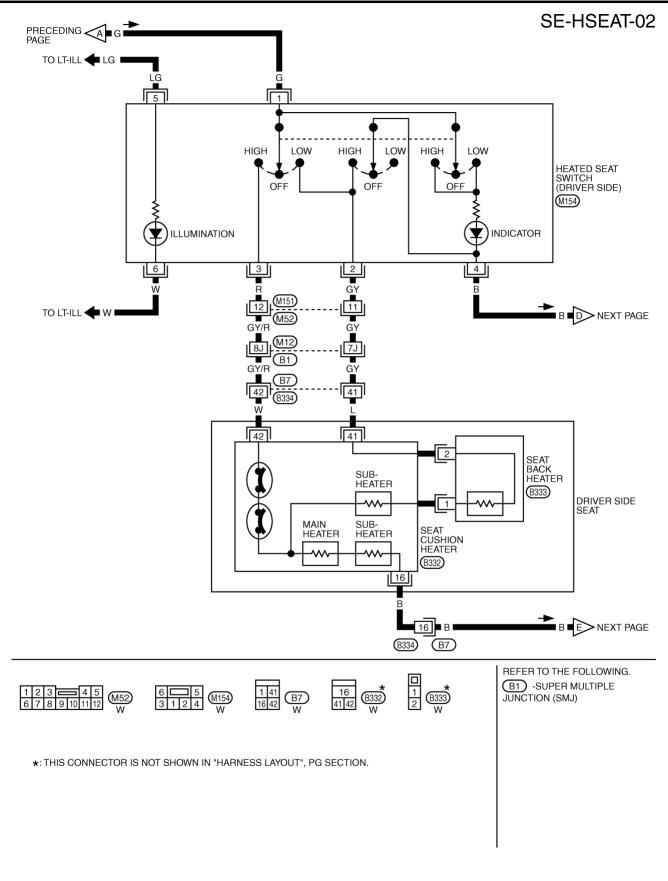




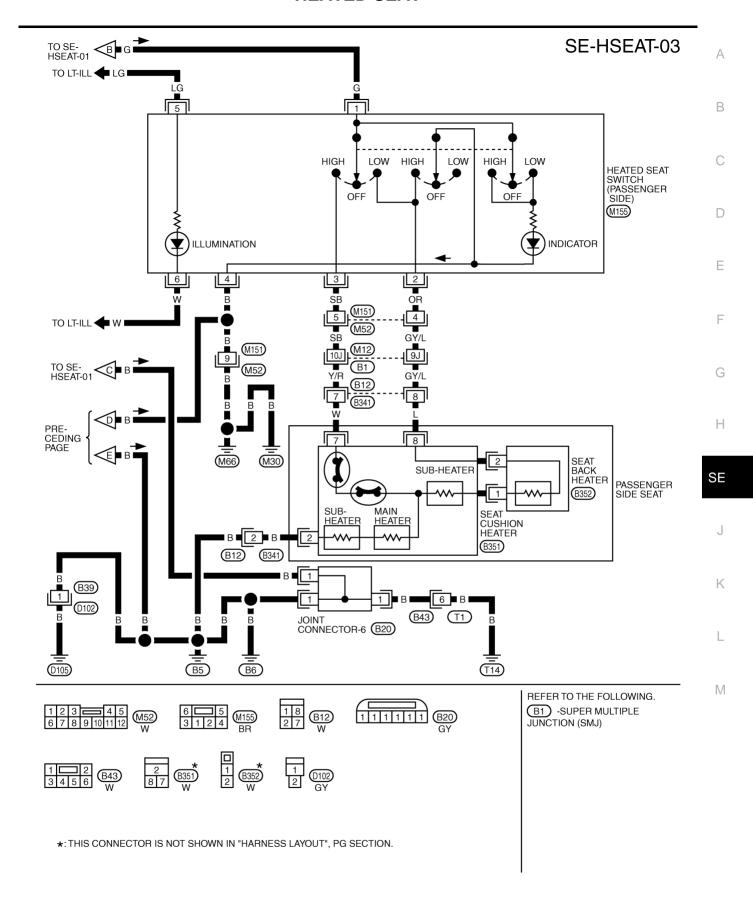
REFER TO THE FOLLOWING. B1) -SUPER MULTIPLE JUNCTION (SMJ) M4 -FUSE BLOCK-JUNCTION

BOX (J/B)

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TIWT0292E



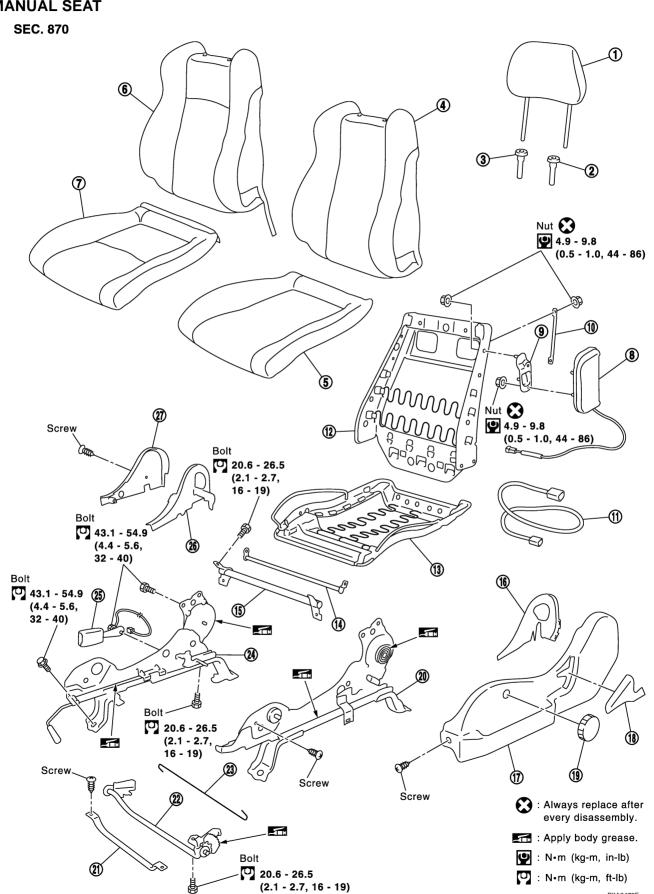
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SEAT PFP:87000

Removal and Installation MANUAL SEAT

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PIIA2479E



SEAT

- 1. Headrest 2. Headrest holder (locked) 3. 4. Seatback pad 5. Seat cushion pad 6. Seatback trim 7. Seat cushion trim 8. Side air bag module 9. 10. Inner cloth stay 11. Side air bag module harness 12. Seatback frame 13. Seat cushion frame 14. Connector rod Rear gusset 15. 16. Inner cover outer device 17. Seat cushion outer finisher Reclining lever knob 18.
- 19. Thigh support adjuster dial Sliding & reclining device outer 20. 22. Seat thigh support adjuster 23. Wire pull
- 25. Seat belt buckle
 - 26. Inner cover inner device

- Headrest holder (free)
- Side air bag module bracket
- Front gusset 21.
- Sliding & reclining device inner 24.
- 27. Seat cushion inner finisher

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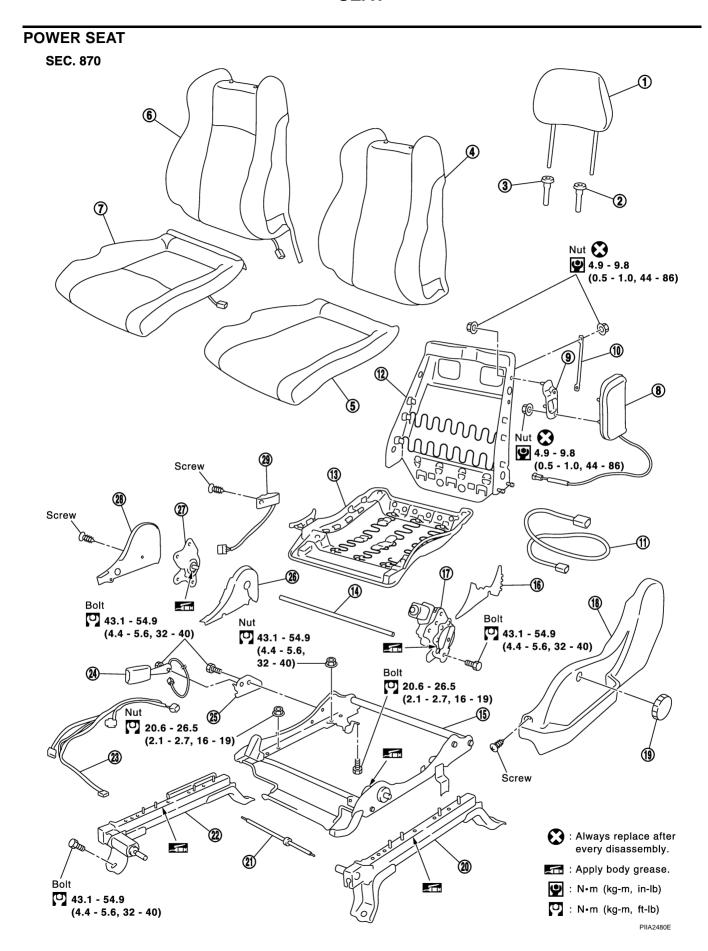
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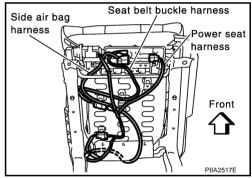
SEAT

1.	Headrest	2.	Headrest holder (locked)	3.	Headrest holder (free)
4.	Seatback pad	5.	Seat cushion pad	6.	Seatback trim
7.	Seat cushion trim	8.	Side air bag module	9.	Side air bag module bracket
10.	Inner cloth stay	11.	Side air bag module harness	12.	Seatback frame
13.	Seat cushion frame	14.	Reclining device rod	15.	Seat thigh support adjuster assembly
16.	Inner cover outer device	17.	Reclining device outer	18.	Seat cushion outer finisher
19.	Thigh support adjuster dial	20.	Sliding outer assembly	21.	Flexible wire
22.	Sliding inner assembly	23.	Power seat harness	24.	Seat belt buckle
25.	Seat belt buckle bracket	26.	Inner cover inner device	27.	Reclining device inner
28.	Seat cushion inner finisher	29.	Power seat switch		
EM4	OVAL				

When removing or installing the seat trim, carefully handle it to keep dirt out and avoid damage.

CAUTION:

- Before removing the seat, turn the ignition switch off, disconnect both battery cables and wait and least 3 minutes.
- When checking the power seat circuit for continuity using a circuit tester, do not confuse its connector with the side air bag module connector. Such an error may cause the air bag to deploy.
- Do not drop, tilt, or bump the side air bag module installing in the seat. Always handle it with care.
- Remove the front leg cover and rear leg cover.(LH/RH)
- 2. Slide the seat until the body mounting bolts are visible and a tool can be inserted.
- Disconnect both battery cables.
- Remove mounting bolts from vehicle, and disconnect harness connector from under seat cushion.
- Remove fastening clips under seat cushion, and remove seats from vehicle.



INSTALLATION

Install in the reverse order of removal.

SE-21 Revision; 2004 April 2003 350Z Α

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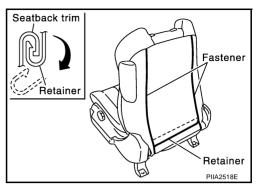
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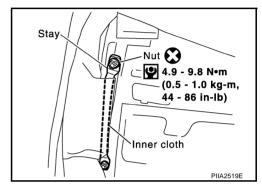
Disassembly and Assembly SEATBACK TRIM AND PAD

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1. Open fastener on back of seatback, and remove retainer from seatback trim.



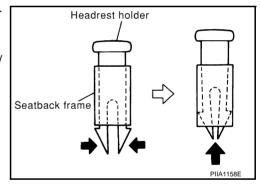
2. Remove the stay securing the inner cloth.



Squeeze and pull up headrest holder tabs to remove from seatback frame.

NOTE:

Before installing the headrest holder, check its orientation (front/rear and right/left).



4. Remove the seat heater harness connector. After removing the seatback trim and pad, remove the hog ring to separate the trim, and pad.

NOTE:

Seatback heater unit is stitched into seatback trim. It cannot be separated. (For heated seat models only)

REMOVAL OF SEATBACK ASSEMBLY

- 1. After completing the steps 1 of "SEATBACK TRIM AND PAD", remove the harness connectors for the reclining motor (driver seat only).
- 2. Pull out the harness connector for the side air bag from the seat cushion.
- Remove the reclining device mounting bolts on the seatback frame, and remove the seatback assembly.NOTE:

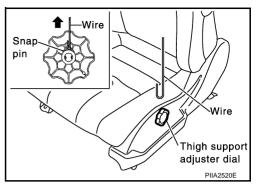
When assembling the seatback frame, make sure that the reclining device are locked on both sides, and be sure to temporarily tighten the bolts, then tighten them finally.

INSTALLATION OF SEATBACK ASSEMBLY

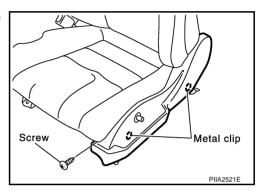
Install in the reverse order of removal.

SEAT CUSHION TRIM AND PAD (POWER SEAT)

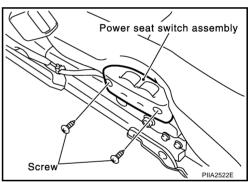
1. Hang snap ring on wire, and pull it up to remove. Remove thigh support adjuster dial.



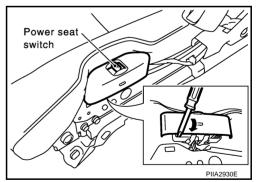
2. Unfasten the screw and metal clip and remove the seat cushion outer finisher.



3. Unfasten screws and remove the power seat switch. (For driver seat)



Insert a screwdriver in lower side of power seat switch and remove it. (For passenger seat)



- 4. Remove bolts on the under side of seat cushion.
- Remove hog rings from under seat cushion frame. Disconnect harness connector from seat cushion heater unit.
- After removing the seat cushion trim and pad, remove the hog rings to separate the trim and pad.

NOTE:

Seat cushion heater unit is stitched into seat cushion trim. It cannot be separated.

SE-23 2003 350Z Revision; 2004 April

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В

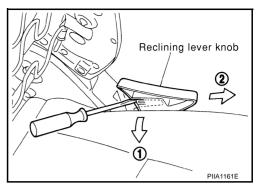
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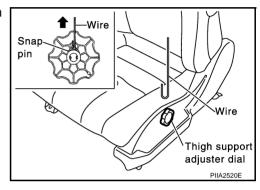
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SEAT CUSHION TRIM AND PAD (MANUAL SEAT)

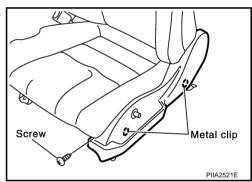
1. Pull up tabs of reclining lever forward. Slide knob forward to remove.



2. Hang snap ring on wire, and pull it up to remove. Remove thigh support adjuster dial.



Unfasten the screw and metal clip and remove the seat cushion outer finisher.



- 4. Remove bolts on the under side of seat cushion.
- 5. Remove hog rings from under seat cushion frame.
- 6. After removing the seat cushion trim and pad, remove the hog rings to separate the trim and pad.

PASSENGER SIDE SEATBACK FORWARD RECLINING

- Remove passenger side seatback trim and pad. Refer to <u>SE-22, "SEATBACK TRIM AND PAD"</u>.
- 2. Remove screw and fixing clip, then disconnect cablewire.

